



131217672108

Code No. 1019

FACULTY OF MANAGEMENT

M.B.A. III – Semester (CBCS) Examination, January 2019

Subject: C. Organization Development

Paper Code – MB – 105

Discipline Specific Elective – II (HRM)

Time: 3 Hours

Max.Marks: 80

**PART – A (5x4 = 20 Marks)
[Short Answer Type]**

Note: Answer all the questions in not more than one page each.

- 1 Values in OD
- 2 Action Research
- 3 Components of the program management
- 4 Role Negotiation Techniques
- 5 Total Quality Management (TQM)

**PART – B (5x12 = 60 Marks)
[Essay Answer Type]**

**Note: Answer all the questions by using internal choice
in not exceeding four pages each.**

- 6 a) What is OD? Explain its evolution, growth and discuss its relevance in modern corporate context.

OR

- b) What are the objectives of OD? Explain how OD practices lead to organizational change.

- 7 a) Critically examine about a “normative – reductive”: strategy of changing.

OR

- b) Explain in detail about general model of planned change.

- 8 a) Explain about six-box model and issues in consultant – client relationship.

OR

- b) Write a note on the program management component and conditions for optimal success of OD.

- 9 a) What are the organizational process approaches? Brief about any one of them.

OR

- b) What is intervention? Explain in detail the broad team building interventions.

- 10 a) Define work design. Brief about engineering approach and system approach.

OR

- b) Write a note on organizational transformation and its characteristics.
